

## program outline

### DISC



DISC is a flexible and non-confrontational personal and management behavioural insights tool that is particularly useful in unearthing and determining the following issues:

- Interpersonal skills and how people prefer to be communicated with
- Which methods of communication individuals find difficult
- What are individuals' chief communication skills
- Why people find other people difficult in behavioural terms
- Ways people like to be managed
- Areas to work on in terms of communication and behaviour
- Using DISC knowledge to improve work relationships
- DISC's main focus is that, through understanding yourself, you are able to better appreciate yourself and others. When you appreciate others you are better able to adapt your style to suit the situation and the person involved.

The value of DISC to management is that it provides a clear indication of how individuals are best managed as well as identifying areas for behavioural development.

We customise and tailor to your specific requirements. For more information please call us on 9844 2999 or e-mail [talkforce@talkforce.com.au](mailto:talkforce@talkforce.com.au).